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PATENT *SP*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen, Anil K. Annadata, Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface for Multi-Channel Communication
Serial No.: 09/823,531 Filing Date: March 31, 2001
Examiner: Li B. Zhen Group Art Unit: 2194
Docket No.: SBL0004US Client Ref. No. SIEB195/01US

Austin, Texas
March 23, 2006

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.97(c)(2)**

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. § 1.98(a)(2), which was amended on September 21, 2004, to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

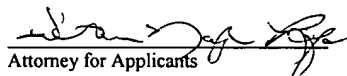
03/27/2006 CNEGA1 00000069 502306 09023531
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3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, March 23, 2006.


Attorney for Applicants

3/23/06
Date of Signature

Respectfully submitted,



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U.S. Department of Commerce, Patent and Trademark Office		Attorney Docket No.: SBL0004US	Application No.: 09/823,531
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		Applicant(s): Mingte Chen, Anil K. Annadata, Kuang Huang	Confirmation No.: 7476
		Filing Date: March 31, 2001	Group Art Unit: 2151

U.S. Patent Documents

*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
	AA	6,108,695	Aug. 22, 2000	Chawla	709	217	
	AB	6,118,899	Sept. 12, 2000	Bloomfield et al.	382	233	
	AC	6,314,451	Nov. 6, 2001	Landsman et al.	709	203	
	AD	6,963,783	Nov. 8, 2005	Bi et al.	700	94	
	AE	6,978,311	Dec. 20, 2005	Netzer et al.	709	232	
	AF						
	AG						
	AH						
	AI						

Patent Application Publication

		Publication Number	Pub. Date	Name	Class	Subclass	Filing Date If Appropriate
	AJ	2002/0026335	Feb. 28, 2002	Honda	705	4	
	AK	2002/0042845	April 11, 2002	Burmann et al.	709	249	
	AL	2003/0014598	Jan. 16, 2003	Brown	711	141	
	AM	2005/0003812	Jan. 6, 2005	Gladwin et al.	455	426.1	
	AN	2005/0010526	Jan. 13, 2005	Takahashi et al.	705	44	

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

	AN	
	AO	
	AP	

Examiner

Date Considered:

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.